

s22

**From:** s22 @team.telstra.com>  
**Sent:** Thursday, 12 February 2026 6:30 PM  
**To:** s22 ; s22 ; s22  
**Cc:** Meghan HIBBERT; s22 ; National Messaging System; s22  
**Subject:** RE: AusAlert - Images of Messages on Devices [SEC=OFFICIAL]

**Categories:** WS1

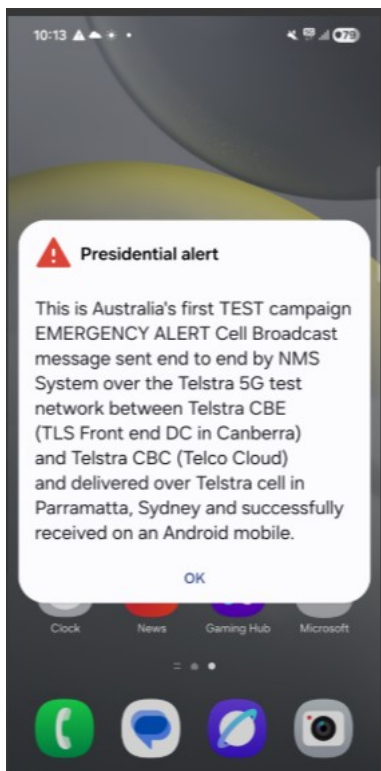
Hi s22 ,

Thanks for the note. Once you have the message drafted we can arrange a message to be sent from PreProd to our test 5G network. It's a straight forward process to send.

I am not the expert in this field and @s22 can share more colour on this but the issue I see is the version of software on the phone and if it aligns to the SO42 standard. Some Android phones have wireless emergency alert software loaded now in Australia but they vary in how they represent the standard. I.e. not yet aligning to the SO42 standard.

Once the manufacturers are compliant to the standard they would all reflect the same alert categories.

The snip below is a test we did a couple of week back. The software on the phone defined the top tier alert as "Presidential Alert" which is not aligned to the standard DITRDCSA is proposing. This test was done on our test 5G network at Parramatta so was not sent to the public.



s22  
Program Director  
Major Projects  
Service Delivery, Telstra Enterprise

Planned leave: 19-12-25 to 05-01-25 inclusive



s22  
[www.telstra.com](http://www.telstra.com)



Telstra recognises and acknowledges the existing, original, and ancient connection Aboriginal and Torres Strait Islander peoples have to the lands and waterways across the Australian continent. We pay our respects to their Elders past and present.

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If I've sent it to you by accident, please delete it immediately.

General

---

**From:** s22 @NEMA.GOV.AU>  
**Sent:** Wednesday, 11 February 2026 14:54  
**To:** s22 @team.telstra.com>; s22 @team.telstra.com>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; s22 @NEMA.GOV.AU>; National Messaging System <NMS@nema.gov.au>  
**Subject:** AusAlert - Images of Messages on Devices [SEC=OFFICIAL]

[External Email] This email was sent from outside the organisation – be cautious, particularly with links and attachments.

**OFFICIAL**

Hi s22

Thank you for your time before.

As discussed, we understand Minister McBain would like to make an announcement about AusAlert in late February 2026 (date to be confirmed, but at this stage 26 February 2026).

As part of this announcement, it would be ideal if still images of a 'test' message on mobile devices could be displayed. We are in the process of finalising approvals of the text, but can provide a copy once it comes to hand.

Grateful for any assistance you can provide in relation to this request. Happy to discuss further – s22

Kind regards,

s22

**Director – NMS Training, Operations and Policy Team**  
**National Messaging System Branch**  
**National Emergency Management Agency**

s22@nema.gov.au

70 Northbourne Ave, CANBERRA ACT 2601

**OFFICIAL**

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s22

**From:** s22  
**Sent:** Tuesday, 10 March 2026 6:25 AM  
**To:** s22  
**Cc:** s22; National Messaging System; s22; s22; s22  
**Subject:** FW: AusAlert - Display of Android Tablets [SEC=OFFICIAL]  
**Attachments:** Media.jpeg

**OFFICIAL**

Hi s22

To clarify – the space under the message label ‘Presidential Alert’ is where the text of the test message would be instead of ‘SIT-029’.

Let me know if you have any follow up questions.

Kind regards,

s22

**Director – NMS Training, Operations and Policy Team**  
**National Messaging System Branch**  
**National Emergency Management Agency**  
s22 @nema.gov.au  
70 Northbourne Ave, CANBERRA ACT 2601

**OFFICIAL**

---

**From:** s22 @tpgtelecom.com.au>  
**Sent:** Friday, 6 March 2026 7:48 PM  
**To:** s22 @NEMA.GOV.AU>; s22 @tpgtelecom.com.au>; s22 @tpgtelecom.com.au>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; s22 @INFRASTRUCTURE.gov.au>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >  
**Subject:** RE: AusAlert - Display of Android Tablets [SEC=OFFICIAL]

Good Evening s22 ,

You are correct – we have done some test using a Samsung table and attached was the result of the test. Please note that this test was conducted with the Android software version currently available in the market, which is not tailored for AusAlert. This is why the display is showing Presidential alert.

I hope this is still helpful.

Thanks and have a nice WE.

s22

s22

CBC Delivery Program Manager – Core Networks Applications

Mobile: +s22

Email: s22@tpgtelecom.com.au



Confidential

**From:** s22@NEMA.GOV.AU

**Sent:** Friday, 6 March 2026 3:32 PM

**To:** s22@tpgtelecom.com.au; s22@tpgtelecom.com.au; s22@tpgtelecom.com.au; s22@tpgtelecom.com.au

**Cc:** Meghan HIBBERT s22@NEMA.GOV.AU; s22

@INFRASTRUCTURE.gov.au; s22@NEMA.GOV.AU; National Messaging System s22

**Subject:** AusAlert - Display of Android Tablets [SEC=OFFICIAL]

**ALERT:** This email originated outside TPG Telecom's network. If you do not recognise the sender or did not expect this email then please do not open any attachments or click any link.

**OFFICIAL**

Hi s22

I am writing to you regarding our public awareness campaign for the AusAlert National Test.

As part of this campaign, our external suppliers are filming TV commercials. We've been asked to provide an indication of how a AusAlert message may appear on a tablet.

I understand TPG has undertaken some tests of AusAlert on Android tablets. Is it possible to share with NEMA how these display on tablets? We won't be directly taking any images that you supply and putting them into the commercials. We just need an indication of how AusAlert messages displayed so we can brief our creative agencies.

Happy to discuss further if that would assist – s22.

Kind regards,

s22

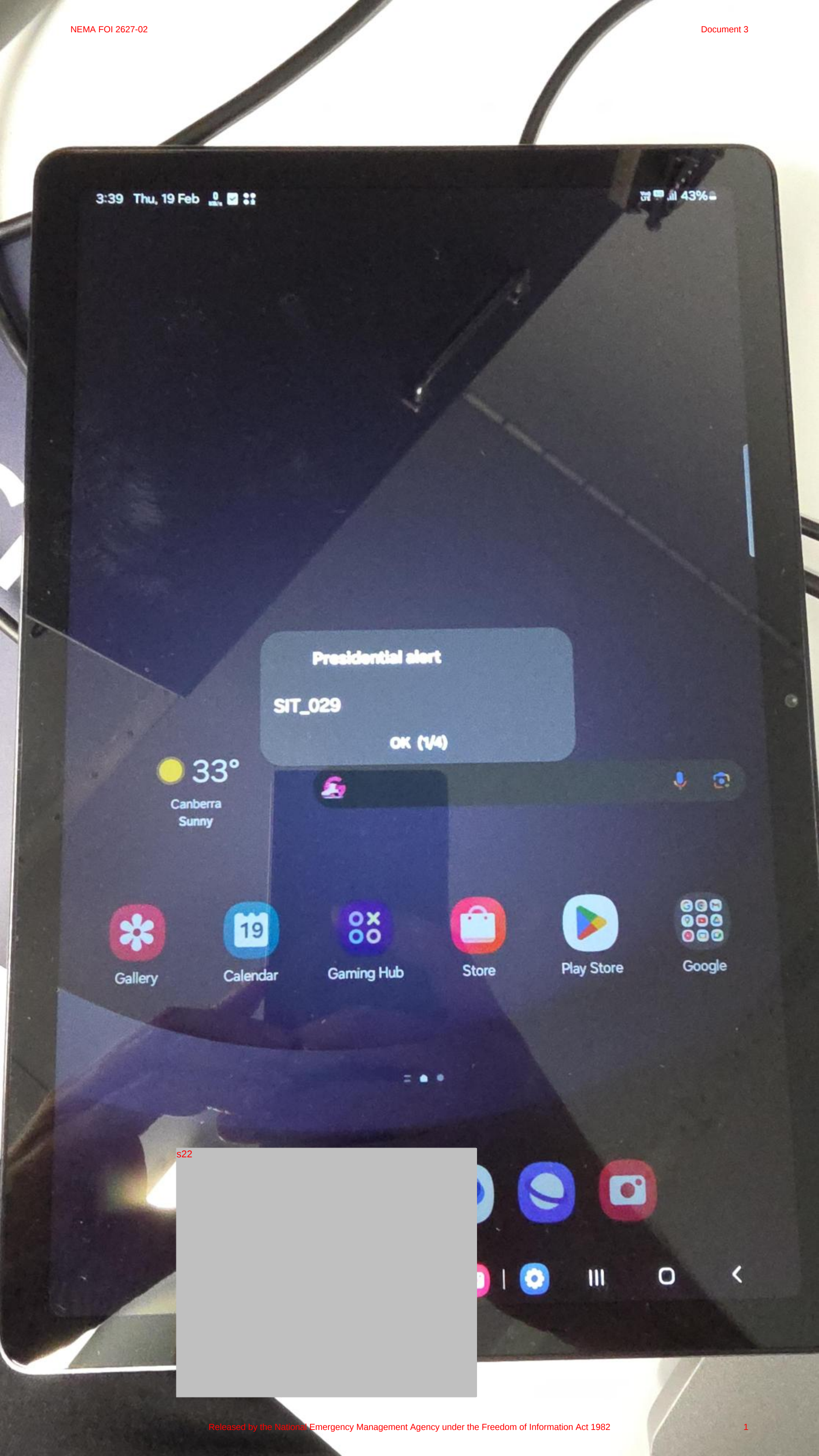
**Director – NMS Training, Operations and Policy Team**  
**National Messaging System Branch**  
**National Emergency Management Agency**  
s22 @nema.gov.au  
70 Northbourne Ave, CANBERRA ACT 2601

## OFFICIAL

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s22

**FOI (NEMA)**

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**From:** s22 @tpgtelecom.com.au>  
**Sent:** Wednesday, 18 March 2026 11:31 AM  
**To:** s22 ; s22 ; s22  
**Cc:** Meghan HIBBERT; s22 ; s22 ; National Messaging System; s22  
**Subject:** RE: AusAlert - Display of Android Tablets [SEC=OFFICIAL]  
**Attachments:** Samsung Watch - Alert.png

Good Afternoon s22 ,

During the testing phases conducted by TPG, testing with a Samsung smartwatch was done and attached is a photo of test alert displayed.

Similar to the test done on the tablet, please note that this test was conducted with the Android software version currently available in the market, which is not tailored for AusAlert. This is why the display is showing "Presidential alert" on the screen of watch.

TPG did not conduct testing with an Apple iWatch. I believe that Apple conducted such testing (which a engineering software, which was not released to the public). You may try to liaise with Apple to get some images on the alert display based on their testing.

I hope this is still helpful.

Thanks.

s22

s22

CBC Delivery Program Manager – Core Networks Applications

Mobile: s22

Email: s22 @tpgtelecom.com.au



Confidential

---

**From:** s22 @NEMA.GOV.AU>  
**Sent:** Wednesday, 18 March 2026 12:29 PM  
**To:** s22 @tpgtelecom.com.au>; s22 @tpgtelecom.com.au>; s22 @tpgtelecom.com.au>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; s22 @INFRASTRUCTURE.gov.au>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >; s22 @nema.gov.au>  
**Subject:** RE: AusAlert - Display of Android Tablets [SEC=OFFICIAL]

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**OFFICIAL**

Hi s22

Thank you again for providing the image of an Android Tablet displaying a cell broadcast message.

We would be grateful if you could share any images of a cell broadcast message being displayed on smartwatches, particularly Apple devices.

Happy to discuss further if that would assist – s22.

Kind regards,

s22

**Director – NMS Training, Operations and Policy Team**  
**National Messaging System Branch**  
**National Emergency Management Agency**  
s22 @nema.gov.au  
70 Northbourne Ave, CANBERRA ACT 2601

**OFFICIAL**

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**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; s22 @INFRASTRUCTURE.gov.au>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >  
**Subject:** RE: AusAlert - Display of Android Tablets [SEC=OFFICIAL]

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s22

CBC Delivery Program Manager – Core Networks Applications

Mobile: s22

Email: s22@tpgtelecom.com.au



Confidential

**From:** s22@NEMA.GOV.AU**Sent:** Friday, 6 March 2026 3:32 PM**To:** s22@tpgtelecom.com.au; s22@tpgtelecom.com.au; s22@tpgtelecom.com.au**Cc:** Meghan HIBBERT s22@NEMA.GOV.AU; s22

@INFRASTRUCTURE.gov.au; s22

@NEMA.GOV.AU; National Messaging System s22

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Happy to discuss further if that would assist – s22.

Kind regards,

s22

**Director – NMS Training, Operations and Policy Team**

**National Messaging System Branch**  
**National Emergency Management Agency**  
s22 [REDACTED]@nema.gov.au  
70 Northbourne Ave, CANBERRA ACT 2601

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**Presidential alert**

3:35 pm

**SIT\_029**

**FOI (NEMA)**

---

**From:** s22  
**Sent:** Wednesday, 3 June 2026 5:08 PM  
**To:** Meghan HIBBERT; Alice ATKINS  
**Cc:** National Messaging System; s22  
**Subject:** SG Alert - Addressing the Presidential Alert Header [SEC=OFFICIAL]

**OFFICIAL**

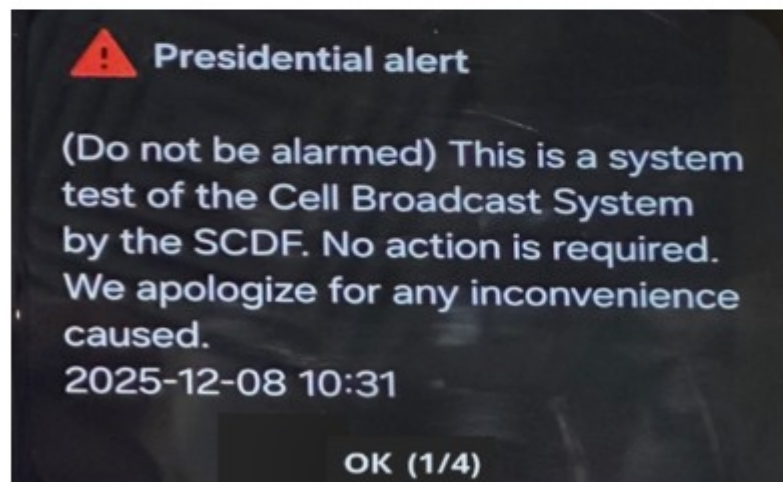
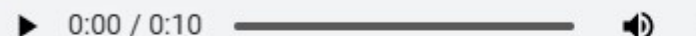
Hi Meghan

Further to our discussions, it was Singapore (SG Alert) that had wording on its website about Presidential Alerts. We can follow their lead.

## Functions



Users will receive the alert with SG Alert as the header, followed by the content of the alert.



Some users may receive SG Alert with the header Presidential alert instead of SG Alert due to compatibility issues, for example older phone models.

Despite the different header, the content of the alert remains the same.

SCDF will be working to regularise the header to SG Alert.

Thanks

s22

Director | Stakeholder Engagement and Communications

**National Messaging System Taskforce**

**Emergency Management Response Group**

s22 @nema.gov.au

70 Northbourne Ave, (PO Box 133) Canberra ACT 2601



@nemagovau



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**OFFICIAL**

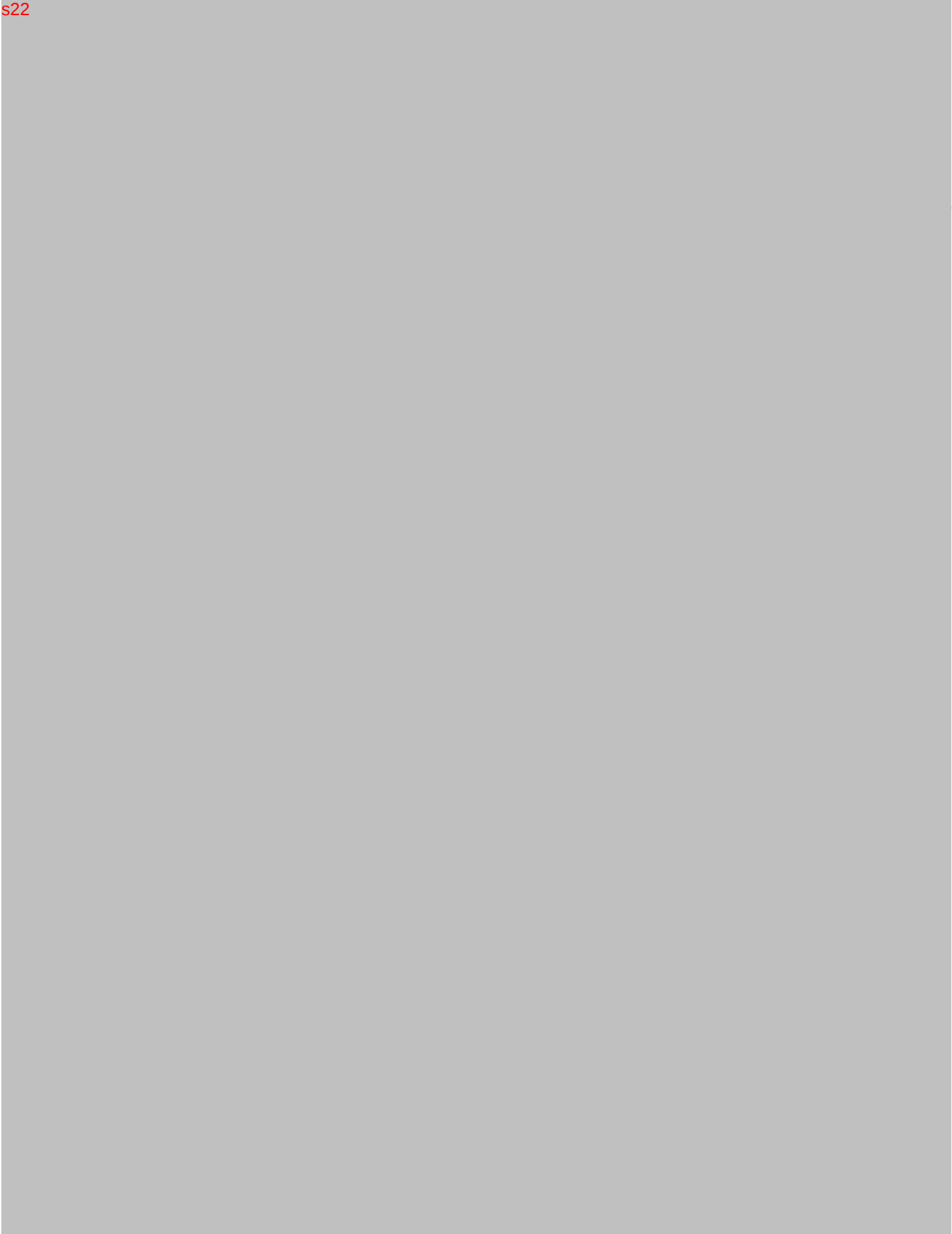
**FOI (NEMA)**

---

s22



s22



---

**From:** s22 @NEMA.GOV.AU>  
**Sent:** Thursday, 4 June 2026 11:31 AM  
**To:** s22 @NEMA.GOV.AU>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; Alice ATKINS <s22 @nema.gov.au>; s22 @NEMA.GOV.AU>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >; Digital (NEMA) <s22 >; s22 @nema.gov.au>; Media (NEMA) <s22 >  
**Subject:** RE: Mockup of Presidential Alert/Extreme Threat Alert for AusAlert Website [SEC=OFFICIAL]

**OFFICIAL**

Thanks, s22 !

I have uploaded it and tweaked the caption slightly to simplify it.

See here: [Community testing | ausalert](#)

And here: [National test | ausalert](#)

Cheers

s22

**OFFICIAL**

---

**From:** s22 @NEMA.GOV.AU>  
**Sent:** Thursday, 4 June 2026 11:23 AM  
**To:** s22 @NEMA.GOV.AU>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; Alice ATKINS <s22 @nema.gov.au>; s22 @NEMA.GOV.AU>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >; Digital (NEMA) <s22 >; s22 @nema.gov.au>; Media (NEMA) <s22 >  
**Subject:** RE: Mockup of Presidential Alert/Extreme Threat Alert for AusAlert Website [SEC=OFFICIAL]

**OFFICIAL**

Both pages please s22 .

**OFFICIAL**

---

**From:** s22 <[REDACTED]@NEMA.GOV.AU>  
**Sent:** Thursday, 4 June 2026 11:19 AM  
**To:** s22 <[REDACTED]@NEMA.GOV.AU>  
**Cc:** Meghan HIBBERT <s22 [REDACTED]@NEMA.GOV.AU>; Alice ATKINS <s22 [REDACTED]@nema.gov.au>; s22 [REDACTED]@NEMA.GOV.AU>; s22 [REDACTED]@NEMA.GOV.AU>; National Messaging System <s22 [REDACTED]>; Digital (NEMA) <s22 [REDACTED]>; s22 [REDACTED]@nema.gov.au>; Media (NEMA) <s22 [REDACTED]>  
**Subject:** RE: Mockup of Presidential Alert/Extreme Threat Alert for AusAlert Website [SEC=OFFICIAL]

**OFFICIAL**

OK I'll get it up on the site – just on the community testing page for now, or the national test page too?

Cheers

s22 [REDACTED]

**OFFICIAL**

---

**From:** s22 <[REDACTED]@NEMA.GOV.AU>  
**Sent:** Thursday, 4 June 2026 11:14 AM  
**To:** s22 <[REDACTED]@NEMA.GOV.AU>  
**Cc:** Meghan HIBBERT <s22 [REDACTED]@NEMA.GOV.AU>; Alice ATKINS <s22 [REDACTED]@nema.gov.au>; s22 [REDACTED]@NEMA.GOV.AU>; s22 [REDACTED]@NEMA.GOV.AU>; National Messaging System <s22 [REDACTED]>; Digital (NEMA) <s22 [REDACTED]>; s22 [REDACTED]@nema.gov.au>; Media (NEMA) <s22 [REDACTED]>  
**Subject:** RE: Mockup of Presidential Alert/Extreme Threat Alert for AusAlert Website [SEC=OFFICIAL]

**OFFICIAL**

Thanks s22 [REDACTED] – these look great.

Perhaps the caption could read:

Some users may receive an alert with the header 'Presidential Alert' or 'Extreme Threat Alert' due to compatibility issues, for example older phone models. Despite the different header, the content of the alert remains the same.

Really appreciate you getting this for us so quickly.

Kind regards

s22 [REDACTED]

**OFFICIAL**

---

**From:** s22 @NEMA.GOV.AU>  
**Sent:** Thursday, 4 June 2026 11:00 AM  
**To:** s22 @NEMA.GOV.AU>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; Alice ATKINS <s22 @nema.gov.au>; s22 @NEMA.GOV.AU>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >; Digital (NEMA) <s22 >; s22 @nema.gov.au>; Media (NEMA) <s22 >  
**Subject:** RE: Mockup of Presidential Alert/Extreme Threat Alert for AusAlert Website [SEC=OFFICIAL]

**OFFICIAL**

Hi s22

Would the attached work? With the caption “The test could also be labelled ‘Presidential Alert’ or ‘Severe Extreme Threat Alert’ on some devices.”

Cheers

s22

**OFFICIAL**

---

**From:** s22 @NEMA.GOV.AU>  
**Sent:** Thursday, 4 June 2026 9:54 AM  
**To:** s22 @NEMA.GOV.AU>  
**Cc:** Meghan HIBBERT <s22 @NEMA.GOV.AU>; Alice ATKINS <s22 @nema.gov.au>; s22 @NEMA.GOV.AU>; s22 @NEMA.GOV.AU>; National Messaging System <s22 >; Digital (NEMA) <s22 >; s22 @nema.gov.au>; Media (NEMA) <s22 >  
**Subject:** Mockup of Presidential Alert/Extreme Threat Alert for AusAlert Website [SEC=OFFICIAL]

**OFFICIAL**

Hi s22

Thanks for getting the new stakeholder assets for s22 uploaded to the website, they look great.

When you have a moment, could we please have a chat about creating a mock-up of a Presidential Alert and an Extreme Threat Alert to go onto the website. I've had a look at the website and we do already refer to Presidential Alerts and Extreme Threat Alerts but it would be useful if we could also include an image.

I have a meeting at 10.15 that I have to attend but other than that am available.

Kind regards

s22

s22

Director | Stakeholder Engagement and Communications

**National Messaging System Taskforce**

**Emergency Management Response Group**

s22

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70 Northbourne Ave, (PO Box 133) Canberra ACT 2601



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