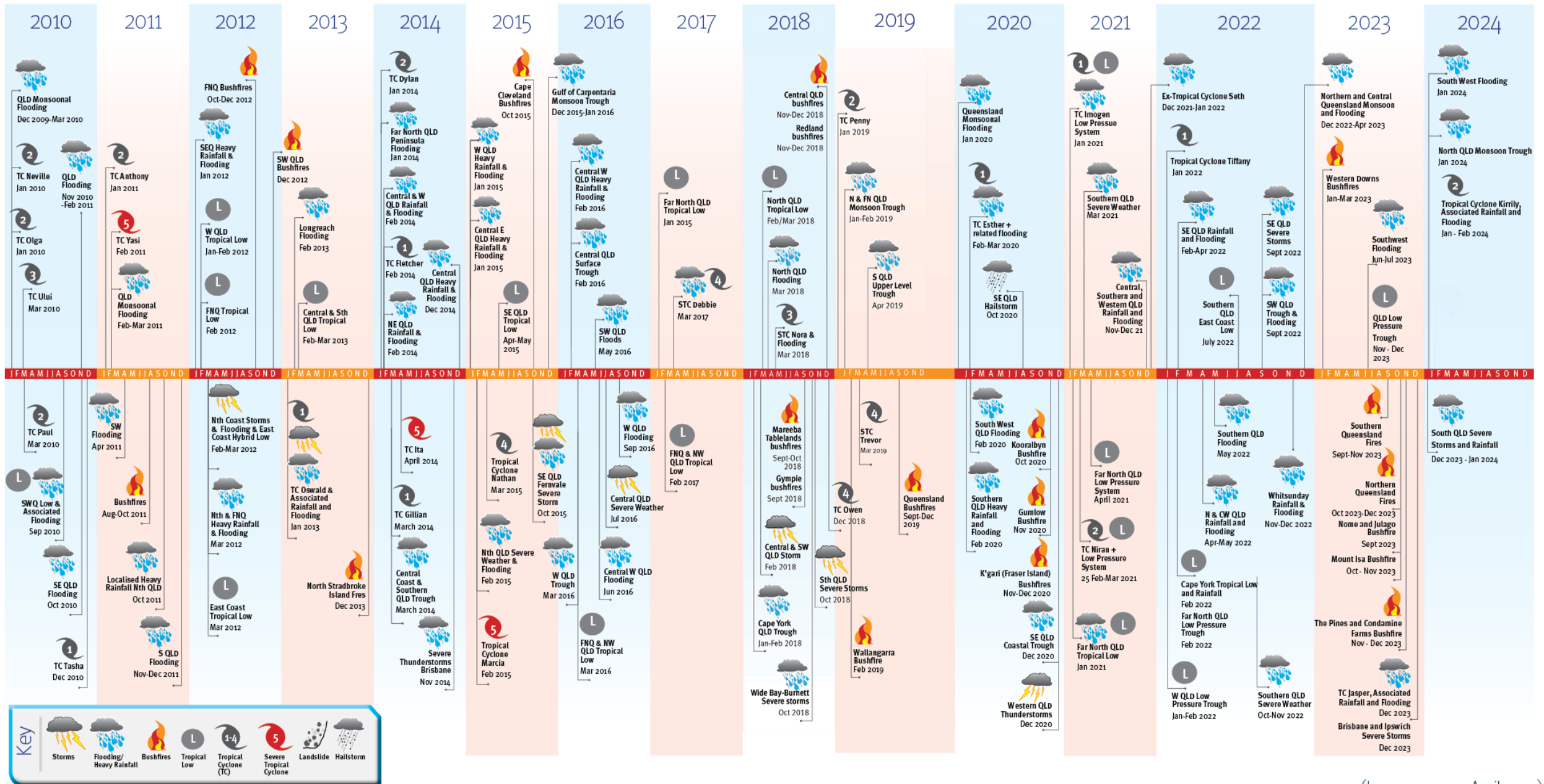


Natural disaster events in Queensland



(January 2010 – April 2024)

A common theme from past reviews

- **Communication prior to event**

- National Literacy levels.
- Use of Clear Explicit Translatable Language (CETL)
- Published disaster plans, aimed at practitioners? or communities?
- Message fatigue v Insufficient messaging
- Education & Training



- **Communication post event**

- Traumatised communities & National Literacy levels.
- Environment: Volatile, Uncertain, Complex and Ambiguous
- Power and the ability to communicate.
- Expectations of communities
- Lessons identified
- Education & Training

